

IT Update

March 15, 2021

10:14 a.m.

Present: Commissioner Stamper, Commissioner Pollock, Commissioner Swope, County Manager Erik Martin, Becky Butler, Steve Wohld, Matt Jaeger, Casey Mauermann, Katie Conradi, Taylor Albright

Guests: Edna J. Fund, Frank Corbin, Morgan (no other name provided), "Joh" Jones

Recorder: Rieva Lester

Matt Jaeger provided the following information about potential IT needs:

Office 365

Benefits: Better storage, better PDR compliance. Can be implemented in waves. Current Legacy application is being supported but no longer is being improved.

Costs: \$58,000 to \$140,000. Costs would be duplicated in the first few years during implementation. Would include 550 end users.

County phone system

Benefits: Replaces outdated system, for which even new handsets are no longer available. Improves efficiencies and portability.

Costs: \$150,000 cost annually (\$25 per month per user). Cost would go down if the county help some control onsite.

Wireless

Benefits: Improved efficiencies and security, better reliability.

Cost: Roughly \$200,000 one-time cost plus minimal ongoing costs.

Security automation

Benefits: Subscriptions would help bolster detection capabilities.

Cost: \$25,000 annually.

Infrastructure

Benefits: Replaces dated switches, routers and fiber.

Costs: Could be as high as \$700,000, but could be scaled down to focus on highest-priority needs.

Software

Benefits: Cisco DUO Two Factor, Zoom, Webex, AMP and Umbrella were implemented in response to the COVID-19 pandemic. Costs totaled \$35,000.

Cost: To be determined.

Commissioner Swope said the Assessor's Office also has indicated the parcels database will need to be replaced at a cost of \$7 million or so.

Resources and staffing considerations

Matt said IT would need a project manager, a network administrator and a developer.

Commissioner Swope asked about outsourcing some of IT's work.

Matt said he would prepare a spreadsheet prioritizing the projects and listing the potential costs associated with each.

Becky said the American Rescue Plan likely could pay for many of the projects, but she cautioned that the funding would only be available for four years.

Erik said the BOCC often will set aside one-time revenues to cover such costs. Becky said the BOCC also sets aside 3.5 percent of sales and use tax for capital projects.

Meeting ended at 11:04 a.m.